**CLASS CONFIRMATION**

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| **Course:** WorkshopPLUS - SQL Server: Performance Tuning and Optimization **Start Date:** Tuesday, April 8, 2025 8:00 AM (UTC) **Instructor:** Valmir Meneses |

**ACCESS INFORMATION FOR WORKSHOP DELIVERY**  
   
Training Key: **10C3CBE409A24301**  
   
Please ensure the Training Key is distributed during the class delivery.  
   
To access course materials, ask students to navigate to [https://aka.ms/LearningCampus](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Faka.ms%2FLearningCampus&data=05%7C02%7Cvalmir.meneses%40microsoft.com%7Ce5ee05f731b94c9ffdd908dd72c12c26%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C638792896233492321%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=g8FQmQRxQix29xWwYkd3vjQXQM8mrL5w3PCQZ7oay5c%3D&reserved=0). From there, students sign in with a Microsoft Account (Live ID).  After signing in, students should hover **WorkshopPlus** in the top nav ribbon and then click **My Training**. Then click **Redeem Training Key** at the top of the page, and follow the prompts which will give students access to course materials.

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| **INSTRUCTOR ACCESS**    As an instructor you have access to all courses 24/7.    Please login to [https://aka.ms/LearningCampus](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Faka.ms%2FLearningCampus&data=05%7C02%7Cvalmir.meneses%40microsoft.com%7Ce5ee05f731b94c9ffdd908dd72c12c26%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C638792896233502711%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=lwuMLVp4N2R1jNf%2FW2kQF6U4ss87X2FDefYCvJ5Bxdk%3D&reserved=0) with your Microsoft MSA account.  From there hover over **WorkshopPlus**in the top nav ribbon and select **Delivery Prep Access** and follow the instructions.    **Please run through your lab prior to the session to ensure functionality and software is properly licensed.**If there are any issues, [contact support](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fskillable.com%2Fcustomer-support%2F&data=05%7C02%7Cvalmir.meneses%40microsoft.com%7Ce5ee05f731b94c9ffdd908dd72c12c26%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C638792896233512090%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=MyM49beJG7HskY6bKuj7egCkZqsUIHsdb3JRwK3M7Y4%3D&reserved=0). |  | **SUPPORT**    Email and phone support are available. Support requests are addressed in the order in which they are received. Support requests can be made by submitting a ticket to us at [https://skillable.com/customer-support/](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fskillable.com%2Fcustomer-support%2F&data=05%7C02%7Cvalmir.meneses%40microsoft.com%7Ce5ee05f731b94c9ffdd908dd72c12c26%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C638792896233521370%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=VcEv2HjpTBIRRs5qDH6U24X0R982w5myQulqu8U%2Fitw%3D&reserved=0).      For urgent platform support, call support at **(866) 668-7505** (toll free in North America). To expedite assistance, include class details (course, start/end date, location, instructor, training key) in your support inquiry. |

**CUSTOMER INFORMATION**  
   
Hosted Labs sessions will be available to customers at the scheduled event start date and time and until the end of the class.  Students will continue to have post-event access for up to 180 days following the event. Their existing lab session will only be retained during event itself.  
   
For workshops where students are bringing their own laptop we recommend that you distribute the system requirements to them up front. This way students can validate that labs will run off their hardware and contact support prior to event start if they have any questions.  
  
**LAUNCH THE LAB ORIENTATION & CONNECTIVITY CHECK**  
   
Please instruct the students to click the following link to launch a test lab prior to class start: [Launch the Lab Orientation & Connectivity Check](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Flabondemand.com%2FLaunch%2F122B02AA&data=05%7C02%7Cvalmir.meneses%40microsoft.com%7Ce5ee05f731b94c9ffdd908dd72c12c26%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C638792896233529856%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=tOFFPtBo7L40%2BxdrzK0YuDVN19DSF%2BDi3Q9xj4HDyeA%3D&reserved=0). To view further information about system requirements and connectivity information, go to [https://aka.ms/lodtest](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Faka.ms%2Flodtest&data=05%7C02%7Cvalmir.meneses%40microsoft.com%7Ce5ee05f731b94c9ffdd908dd72c12c26%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C638792896233538221%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=RyeMU7uARj9%2FKPxVciY%2FH82hnxbCLREXBABabN0ba9Q%3D&reserved=0). Students who will be using their own laptops are encouraged to verify that they can successfully launch labs from the platform prior to their class.